



Utah Children's Care
Coordination Network

September 2018 Resources of the Month

UCCCN Website

Medical Home Portal

Dear UCCCN members and interested parties,

Here are your resources of the month:

Brainstorming:

Case #1: from Angie Richins, mental health counseling for parents of kids w complex needs, in northern Utah County

- School district may offer support services for parents through their Family Education Centers
- Refer to their Employee Assistance Programs (EAP)
- Refer to their private insurance program

Service Category [Local Support Groups, Disability/Diag](#)

- Online Support for example: [Utah About Special Kids \(UASK\) Facebook group MHP 25277](#)
- [Family to Family Network](#) a project of the Utah Parent Center funded by the Division of Services for People with Disabilities [MHP 10727](#)
- [Utah Family Voices](#) will help find therapist who have experience helping parents who have children with special needs [MHP 10171](#)
- [Rainbow Kids](#), a pediatric palliative care program, has a private online group for parents of children involved with their program [MHP 21233](#)
- [Utah Valley Psychology](#) has support groups [MHP 29004](#)

Case #2: from Pat Rowe, a shout out to Utah Center for Assistive Technology. Pat had the mistaken idea they served adults only. A deaf mom, of a 9 mo old with a trach and is ventilator dependent could not hear the alarms of the life support equipment so UCAT quickly developed some technology that would alert her in alternative ways.

Service Category [Assistive Technology Equipment](#)

- The [Utah Center for Assistive Technology \(UCAT\)](#) is a statewide resource offering information and technical services to help people with disabilities (and their caretakers) acquire and use assistive technology devices. [MHP10780](#)
- [Utah Assistive Technology Teams \(UATT\)](#) Thirty Utah Assistive Technology Teams throughout Utah support school LEAs and IEP teams to evaluate, acquire, and manage assistive technology for students with disabilities. [MHP 24225](#)

Disclaimer: These resources come from our members as part of the meeting brainstorming session; please check with your providers to make sure they are appropriate for your patient/families.

You can find a custom list of these service providers that can be printed, emailed, and more, here: [Oct 2018 UCCCN Resources](#)

Presentation: Asthma

- Brittany Guerra, MPH - Utah Asthma Program
- Rebecca Ludlam, BS - Salt Lake County Health Dept Asthma Program
- Dawn Bentley, RN, BSN - Utah Pediatric Partnership to Improve Healthcare Quality (UPIQ)

[Utah Asthma Program](#) (Brittany Guerra)

- Asthma Seminar Series---free CE credit for attending live online
- Prescription assistance programs on website for asthma
- 13 hour community health worker training, free, in June
- Resources on website in Spanish and English
 - Patient Education Tools—[videos](#) - only English on the Utah Health Dept site; Astra Zeneca video is no talking, only visual
 - [Fact Sheets](#) - English & Spanish
 - [Asthma Action Plans](#)
 - [Utah Living Well](#), UDOH - health education programs and self-management workshops [MHP 29989](#)
 - Additional materials available on request. Include standing asthma information packets with educator talking points (pictured right)



Salt Lake County Health Department Home Visits (Rebecca Ludlum)

- [Utah Asthma Home Visiting Program](#) (3 visits, 2 calls, bi-lingual) helps families of children who have uncontrolled asthma. [MHP 21717](#)
- [Green and Healthy Homes](#), Salt Lake County will implement housing strategies for creating healthy, safe, energy efficient homes for low- to moderate-income families. [MHP 25172](#)
- Referral process and feedback loop (via the DOH office and clinic)
- Utah County and Salt Lake County have grant funding; working with other sources to expand throughout Utah.
- Community Health Workers training, an option, need funding to maintain

Q&A:

- Claudia Palacios-Gutierrez, ISP, are there bilingual educators? SL County educators are bilingual English-Spanish. Utah County also has a Spanish-speaker who can do visits. Other languages, educators can use phone translation.
- Nikki Brgoch, what are the options for a clinic to get a training? SL County has done one, Brittany (State) also will do one.
- Heather, what if the docs are willing to turn over the education to care coordinators? Brittany would be very happy to help.

UPIQ's Asthma Project (Dawn Bentley)

- A virtual learning collaborative--monthly group calls, including DOH, an adult pulmonologist and two other specialists
- PDSA cycle—plan, do, study, act/adjust—from Institute for Healthcare Improvement (IHI) Dashboards for PDSA
- A diverse cohort (Intermountain, U of U clinics, private clinics and some FQHCs).
- Asthma Webinar Series, two more presenters; 3 webinar/calls.
- Two core asthma measures: using a validated tool to assess asthma control, and current asthma action plan on file, or documented informal plan
- Optional measures include flu shot and severity scale for asthma
- Aim to implement sustainable practices

Q&A:

- Heather Castor, do you make the same presentations for team leads? Yes.

Mindy: Air purifiers with a HEPA filter for home use are better and less expensive now.

Resources

- Medical Home Portal [Asthma Diagnosis Module](#)
- Medical Home Portal [Asthma Diagnosis & Conditions - FAQs for Parents and Families](#)
- [Asthma Action Plan, Intermountain Healthcare](#)
- [Asthma Action Plan, NHLBI](#)
- [Self-Administration of Asthma Checklist \(English\)](#)
- [Self-Administration of Asthma Checklist \(Spanish\)](#)

For additional resources discussed in this presentation, or a copy of the presenter slides, please [contact Mindy Tueller](#) directly.

Other:

Our next meeting will be **Wednesday, November 21, 2018** at the SLC (Taylorsville) USU Campus and additional USU extension campuses. Our meeting topic will be Asthma.

Here is our [UCCCN YouTube Channel Playlist](#) of archived meeting recordings

Take care,

Mindy

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