Subject: January 2018 Resources of the Month

Dear UCCCN members,

Here are your January 2018 Resources of the Month.

Announcements

• Families still needed for the Learning Session panel the morning of March 23rd. We ask that they share their experiences and perspectives. A child care stipend of $50 will be available. Please reach out to your families and ask if it’s okay for us to contact them directly, then provide Mindy with their contact information.
• RFP coming out next week from the UDOH Bureau of MCH for clinicians to do rural one-day traveling clinics. Let Eric Christensen, ISP, know of clinicians/therapists who might have time to do a rural clinic a couple times per month (one full day). Needed: pediatrician w/ CSHCN experience, Developmental Psychologist w/ ADOS experience, Speech and Occupational therapists, and a Pediatric Neurologist. (echristensen@utah.gov)

Brainstorming

Case #1, Heather Carlson, ISP, Ogden—update on earlier case, single mom with 3 adopted special needs kids, trailer home, no DSPD, no wheelchairs, mom very defensive due to negative experience w/ several systems, very difficult to work with. Three coordinating partners: Integrated Services Program, DCFS court liaison, Utah Family Voices have made great progress: lift coming, wheelchair coming, emergency DSPD for 3 kids, a new primary care physician.

Other, from Mindy, heard on NPR -- sexual abuse of persons w/ disabilities, prosecution is difficult w/out specific details. Asking questions of the victims with empathy and concrete language improves outcomes; the same techniques could be helpful with patients with special health care needs and their families.

Presentation

Dr. Shannon Wnek, AuD, CCC-A Audiology & Compliance Coordinator, Early Hearing Detection and Intervention (EHDI), CSHCN, UDOH -- MHP 13249, 801-584-8215, ehdi@utah.gov, ehdiparents@utah.gov

• Two new EHDI/UPC Parent Consultants have been making a big difference working with families: Heather Adams and Rachel Hyde
• If child fails first two tests, test (urine or saliva) for congenital Cytomegalovirus (CMV) infection (congenital vs acquired) before 21 days of age; assess by pediatric audiologist by 3 months; enroll in early intervention by 6 months.
• Emphasize the importance of follow-up at any 1-3-6 stage. Never minimize an abnormal result, the earlier the testing the better.
• Financial assistance by contacting EHDI or UPC Parent Consultants. EHDI may provide on a case-by-case basis.
• Tele-service available for Blue Mountain Hospital in Blanding and the Uintah Basin Medical Center in Roosevelt.
• Related Services include:
  • **Parent Infant Program (PIP), Utah Schools for the Dear & the Blind** [MHP 10962](#). An early intervention program, PIP services birth to 3 (Deaf mentorship may continue 3 full years after entry). Audiologists’ responsibility to refer. Advocate to not “watch and wait” — with 2 failures they qualify. Baby Watch is the parent service for PIP and local EI; they track the numbers.
  • **Children’s Hearing Aid Program (CHAP)** [MHP 55](#) — age 6 and younger, Utah resident without Medicaid. Participating audiologist attests as DHH and in need of hearing aids.
  • **Hearing Aid Recycling Program (HARP)** [MHP 24221](#) Must have been denied coverage by Medicaid, and by insurance. A donation-based service for hearing aids; often serve school districts.

*You can find a custom list of these service providers that can be printed, emailed, and more, here: Jan 2018 UCCCN Resources*

**December discussion takeaways about UCCCN**

• Networking & Resources of the Month emails get “thumbs up”
• Include org/location/title/name/time in role in the introduction ... sit in a circle?
• Have each Care Coordinator identify a clinical champion at each practice to copy on emails (and office manager)
• Invite a DWS eligibility worker to come each month (Gina has contacts)
• Do an update as needed on Medicaid and DSPD ... changes may be small, but important
• Financial supports – need a comprehensive list
• How to navigate insurance
• IEP/504 presentation each year (August)
• Opportunities for CCs to tell what they do in their practice
• Bridge the health literacy gap ... how to determine what they can understand, can cope with emotionally as well as mentally at that time
• Identifying patients’ needs, start the plan with the family at the beginning; prioritize, repeat frequently - hear from families themselves in a meeting
• How to coordinate the coordinators - what do our care coordinators do for this now?
Other

Our next meeting will be February 21st at the Utah Parent Center. Here is the Jan 2018 UCCCN meeting recording and here’s a link to the meeting slides which include the EHDI presentation: January 17, 2018 UCCCN meeting slides.

Have a great weekend,

Tay and Mindy

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